



Johns Creek Police Department

Community REPORT 2014



Ever Vigilant



228

POLICE
Johns Creek

Community Report

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Chief's Welcome



In 2014, the City of Johns Creek was named the safest largest city in Georgia by Value Penguin and this honor is due in large part to the dedicated service of the men and women of our department.

We continue to meet the CALEA advanced accreditation standards which clearly define authority, performance, responsibilities, while strengthening accountability within the agency and with the community.

In 2014, our sworn staff was increased by four new officers and our employees continued to provide exceptional public safety service in a transparent, trustworthy, courteous and dedicated manner. Our community programs were once again well received as we added additional Women's and Teen Self Defense courses, identity theft training for business groups and graduated a new class from our citizen's police academy. Our use of social media was instrumental in providing public safety announcements during emergencies and introducing our JCPD4Me app for easier access to police information was also a highlight for 2014.

Our employees received numerous commendations this year for saving lives, apprehending violent criminals and providing community services at an exceptional level. We continue to participate in organizations such as the Johns Creek Civitan Club, Leadership Johns Creek and the Johns Creek Chamber of Commerce as we partner with our community.

In an effort to respond to community concerns, the department was reorganized and out of the reorganization the Community Response Team was created. This unit is primarily responsible for handling community concerns and investigating information received via our confidential tip lines and community meetings. It is my goal that the community response team will quickly and efficiently respond to community concerns ranging from narcotics investigations, property crimes, ordinance violations, traffic enforcement and any other community concern.

As always, we welcome input from our community partners and appreciate the constructive and honest communications we have with the residents and businesses of Johns Creek. I am very proud of this department and all of our accomplishments, but most importantly our service to this great community. I hope you enjoy our annual community report which highlights our many accomplishments and the exceptional employees who make up your Johns Creek Police Department.

Thank you for your continued support.

Respectfully,

Chief Ed Densmore



Accomplishments

Solid collaboration and commitment helped the Johns Creek Police Department accomplish many key achievements in 2014, including:

- Increased manpower for Uniform Patrol: Four new positions were added to the agency's overall authorized personnel number.
- Successfully implemented Crime Analysis Software, installed Freedom App, implemented switch to switch and upgraded server.
- Successfully provided security and coordination for the 2014 U.S. Amateur Golf Classic.
- Reduced burglaries and robberies.
- Successfully implemented crime analysis plan of action.
- Recruited qualified candidates based on agency workforce and under-represented demographics.
- Recognized exemplary employees through quarterly awards program and annual awards banquet.
- Successfully completed and facilitated numerous self-defense classes, radKIDS class, Citizens Police Academy, diversion programs and countless community programs.

Goals

Regularly addressed by command staff, planning and research projects for the JCPD's 2015 and future goals include:

- Continue to develop the new criminal intelligence function.
- Deploy traffic enforcement resources to combat traffic complaints.
- Continue to focus and address community concerns.
- Facilitate a self-defense class for women, kids and teen girls.
- Creation of Joint Crime Scene Unit Task Force
- Increase in DUI enforcement.
- Increase overall department manpower.
- Continuation of technology programs to assist with crime reduction and traffic safety.
- Continue to enhance comprehensive training program.
- Implementation of a new radio system.
- Facilitate a gun safety course for citizens.
- Continue to enhance communication with community through social media.



Mission & Vision

Our Mission

Our mission is to provide law enforcement services at the highest professional level with service delivery that sets the standard.

We will combat crime and work constantly to improve the quality of life for the citizens of Johns Creek.

We shall accomplish this through organizational excellence, integrity, responsiveness, enforcement and education and problem solving partnerships with the community.

We shall hold ourselves accountable to the citizens, each other and those we serve in order to succeed in our mission.

Our Values

The highest moral and ethical standards are the cornerstone of the JCPD, and all members are expected to adhere to these standards.

Justice: We shall not persecute the innocent nor shield the guilty. We wear our badge as a symbol of public faith and trust charging us to perform our duties impartially, without favor or ill will, and without regard to race, religion, political beliefs, or aspirations. We will afford all people dignity and respect and will abide by all laws, city ordinances and governing entities.

Courage: We shall maintain courageous calm in the face of danger, scorn or ridicule; develop self-restraint; and be constantly mindful of the welfare of others.

Professionalism: We will be courteous, knowledgeable, honest, fair and understanding to all our customers. We maintain our image through appearance and demeanor, in a manner that reflects positively on the Johns Creek Police Department and the City we serve.

Determination: We are committed to solving problems by partnering with the community and each other to reduce crime, improve quality of life and make trust the foundation for all police/community relations.

Our Vision

Setting the standard all other shall choose to follow.





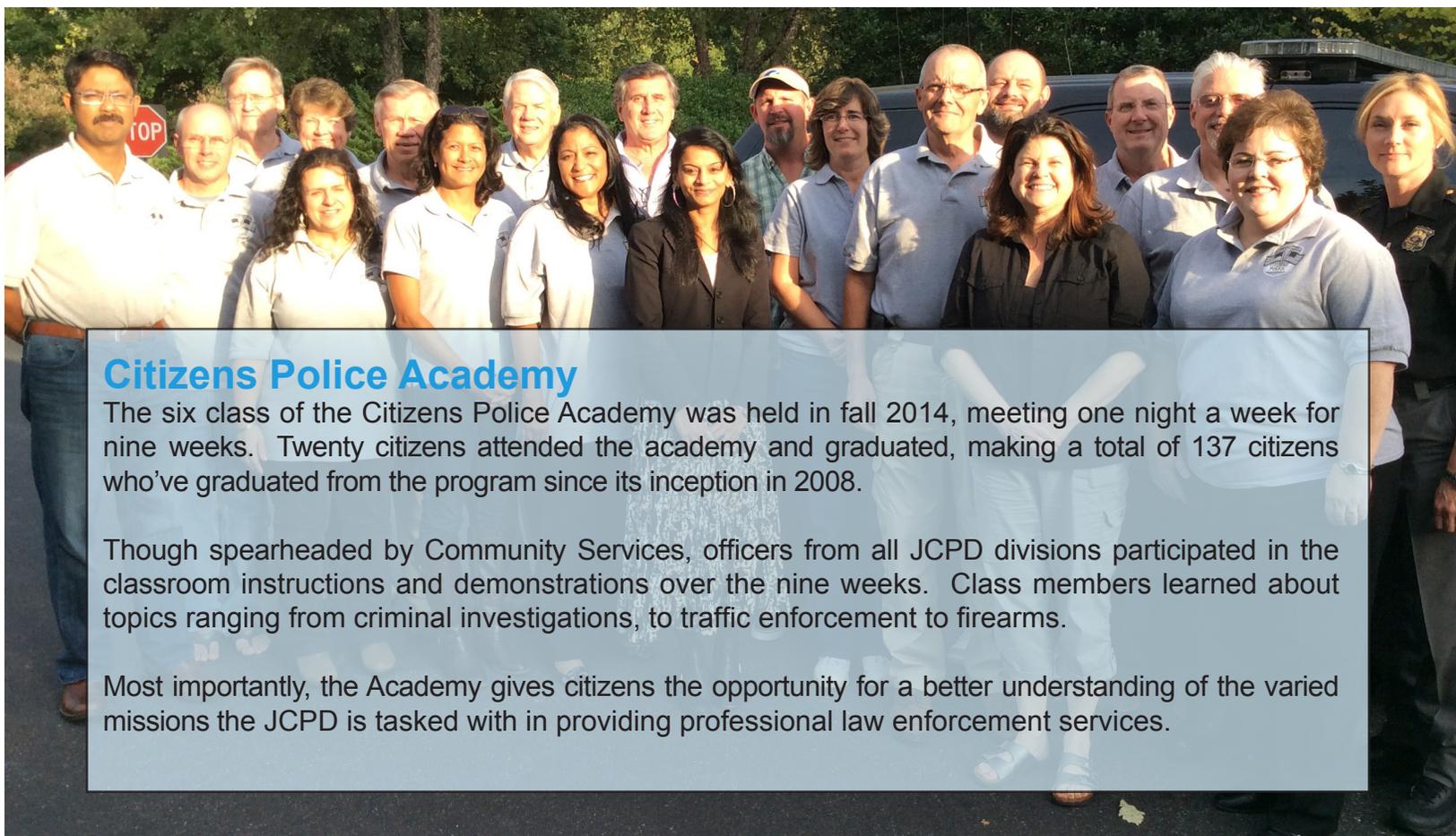
Community Services Unit

Strengthening the department's ties with the Johns Creek community is the focus of the Community Services Unit. The Unit provides community programs and services with the daily goal of improving the quality of life for the citizens and businesses in Johns Creek.

Officers in the Unit make continuous efforts to interact with the community in a positive way. Through PACT (Police and Community Together), a neighborhood watch program, and SHIELD, a business watch program, the Unit works closely with residents and business owners with the goal of preventing crime.

Other programs like radKids® and teen/women's self-defense classes provide a different kind of public education. The response to these programs increased each time they were offered throughout the year.

The Unit also regularly made presentations to various community groups on various public safety topics, and was very active in the planning and execution of the city's annual Community Safety Day.



Citizens Police Academy

The six class of the Citizens Police Academy was held in fall 2014, meeting one night a week for nine weeks. Twenty citizens attended the academy and graduated, making a total of 137 citizens who've graduated from the program since its inception in 2008.

Though spearheaded by Community Services, officers from all JCPD divisions participated in the classroom instructions and demonstrations over the nine weeks. Class members learned about topics ranging from criminal investigations, to traffic enforcement to firearms.

Most importantly, the Academy gives citizens the opportunity for a better understanding of the varied missions the JCPD is tasked with in providing professional law enforcement services.



Johns Creek Citizens Auxiliary Police Services (JCCAPS)

2014 was the inaugural year for the implementation of the JCCAPS program, with 26 volunteers completing 22 hours of training to learn how to assist JCPD officers with duties that don't require an officer – traffic control, vacation watch patrols and paperwork, for example.

Members of JCCAPS were required to complete the 9-week Citizens Police Academy and background investigation before becoming eligible for the program.

JCCAPS members wear special uniforms with non-lethal equipment and drive a specially marked and equipped vehicle in order to provide additional observation of the city. In 2014, JCCAPS volunteered over 1,195 hours of their time to the city and assisted many citizens.

PACT

As of December 2014, PACT (Police and Community Together) had 69 neighborhoods participating in the neighborhood watch program. These neighborhoods worked closely with police to help reduce crime opportunities for their residents.

Throughout 2014, Community Service Unit officers gave crime prevention presentations to PACT members, and participated in numerous public events to proactively educate the community about crime prevention.

radKIDS®

The radKIDS® program has become a huge success for the JCPD since the Community Services Unit first introduced it in 2011. A national program,

radKIDS® educates and empowers children between ages 5 and 12 in areas of personal safety.

Committed to enhancing the ability of children to use knowledge, skills, and power to protect themselves from violence and harm, the program's curriculum is designed to be fun and activity-based, while still getting across the seriousness of personal safety.

In 2014, the Unit hosted three week-long classes (each 5 days long), training a total of 35 children in the program.

SHIELD

The JCPD's SHIELD Business Watch Program promotes a safer business community through education and crime prevention. It is designed for business owners who want to prevent criminal activities and send a signal to potential criminal elements that they care about their community. There is no cost involved to participate.

SHIELD offers free classes to Johns Creek business owners and employees on issues such as robbery prevention and survival, burglary prevention, security





Community Services Unit

continued

assessment survey, self-defense, identity theft, and check and credit card fraud prevention.

In 2014 we were able to partner with the Johns creek Chamber of Commerce and present a national Identity Theft training to our business community from LifeLock and FBI Law Enforcement Executive Development Association (FBI-LEEDA).

STOP

In cooperation with the Johns Creek Municipal Court and City Solicitor's Office, the JCPD supports STOP, the City's teen driver safety intervention program. Officers teach driver safety and create direct communication between police and parents about their teens' driving habits and traffic violations.

Created because of a disproportionate number of young traffic violators in the City, STOP is designed to reduce the number of teen traffic accidents and repeat violators in Johns Creek.

Since its inception in 2009, the program has worked with over 3,800 young drivers. Each class averages about 160 teens.

The JCPD's Traffic Unit plays a vital role in the program, participating in 11 STOP programs in 2014 through presentations on speeding, distracted driving, and how injuries occur in a crash.

Women & Teen Safety and Self Defense

This is a safety and self-defense classes for teenaged girls and women ages 12 and older to learn situational awareness and self-defense. This class has been so successful it typically has a waiting list.



The class teaches women and teens to trust and listen to their instincts, be aware of their surroundings, eye contact, and how important your mental mindset can be. They're taught how to defend themselves in an attack by experienced defensive tactics instructors and officers.

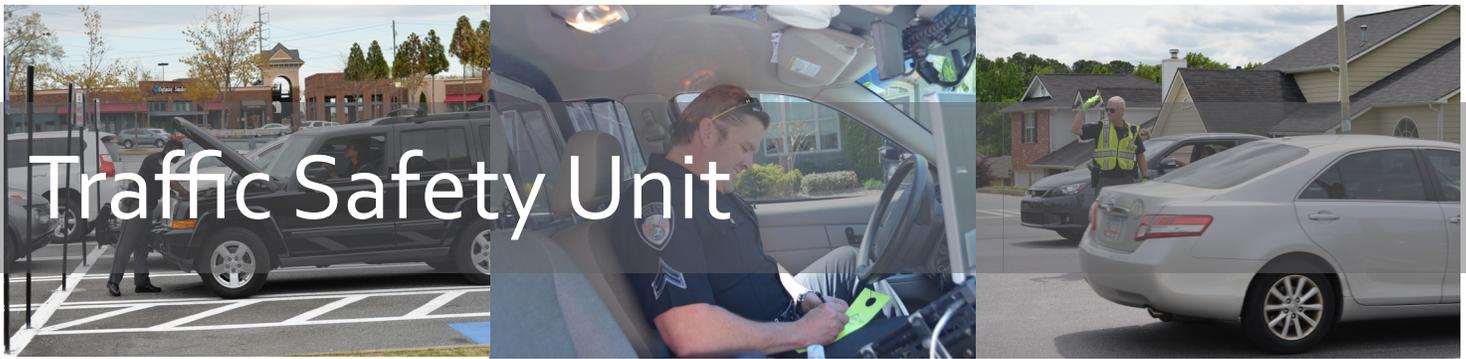
In 2014, Johns Creek Police put on 12 classes with 201 women and teens participating.

Social Media Pages

Johns Creek Police has had great success with our Facebook page. Our "Wanted Wednesday" feature has helped us capture several of our most wanted criminals and involve our citizens in our fight against crime.



During the winter storm 2014 Snowpocalypse, residents turned to Facebook and Twitter as their primary source of information. Facebook posts reached over 138,000 and the activity on the page increased by 2,984.4%. Citizens were who were stranded in their vehicles were using social media to get help. In December of 2014 we launched our Instagram page.



Traffic Safety Unit

In 2014, the responsibilities of the Traffic Safety Unit remained the investigation of hit and run accidents, the investigation of serious injury and fatal vehicle crashes, tracking of traffic complaints, and traffic enforcement across the city.

The Unit is made up of a lieutenant, sergeant, one corporal, and three officers, each an expert in accident investigations due to specialized training.

Over the last year, the Unit presented traffic safety programs to various community groups, and continued its vital role in the City's STOP (teen driver safety intervention) program.

The unit also participated in the Citizens Police Academy, the JCPD's Underage Drinking Diversion program and national and state public awareness campaigns in cooperation with the Georgia Governor's Office of Highway Safety.



Traffic Motor Unit

The Traffic Motor Unit is primarily responsible for helping reduce vehicle accidents, and provides a crucial mobility in the work of traffic safety in Johns Creek.

Each JCPD motor officer has advanced training in routine patrol safety, pursuits, and policing methods specifically related to all types of motor vehicles.

In 2014, the Unit patrolled and investigated the majority of 97 traffic complaints received from citizens.

Traffic Stats

The Traffic Safety Unit's continued proactive approach had a significant impact on the fact that there were no fatalities on city roads in 2014.

The Traffic Safety Unit conducted eight surveys on the following roadways:

- Aviary Drive • Barnwell Road • Brumbelow Road • Cameron Forest
- Crossington Road • Donamere Drive • Donnington Drive • Seven Oaks Pkwy

Accidents were evenly distributed across the weekdays, with significantly fewer on weekend days and December was the busiest month for accidents. Most accidents occurred during evening rush hour between 6 p.m. and 10 p.m.

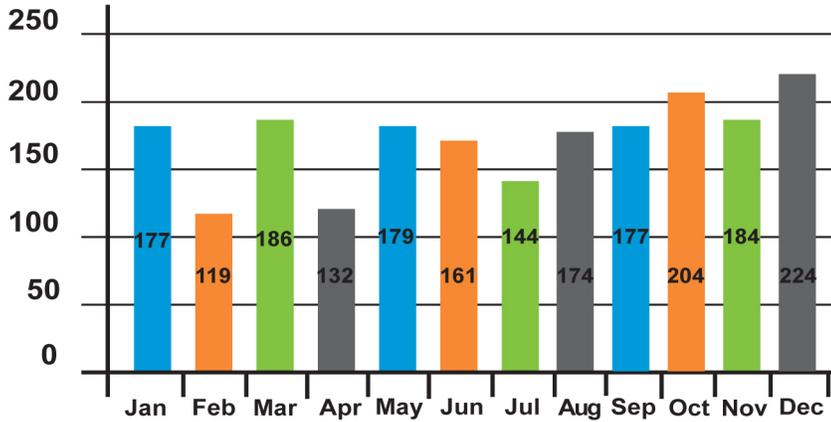
The most common contributing factor for crashes was following too closely. This has been the most common cause of accidents in the city since the formation of the JCPD, and likely results from distracted driving.



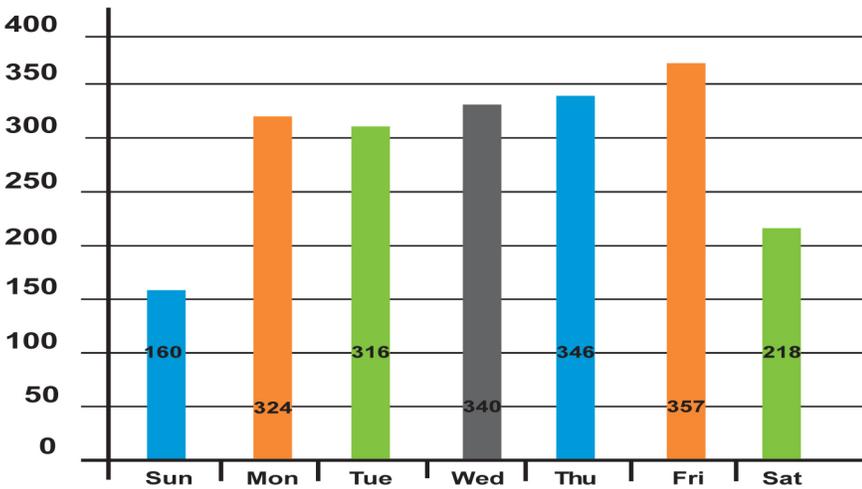
Traffic Safety Unit

continued

2014 Accident Total by Month



2014 Accident Total by Day of Week



2014 Hit & Run Investigations

221 Total JCPD
221 Traffic Safety Unit Assigned
213 Cleared
52 Arrests

2014 Traffic Unit Activity

5,424

Total Calls

4,233

Traffic stops

1,554

Warnings given

2,192

Citations issued

74

DUIs (total JCPD)

2,061

Accidents

1

Fatality



Training

In 2014, the training division was responsible for coordinating the training for the departments 62 sworn officers and eight civilian personnel.

Officers, as well as civilian personnel, attended training at various locations within the United States. Sworn personnel received a total of 5,468 training hours with civilian personnel receiving 278 training hours. Total training hours for departmental personnel in 2014 was 5,746 hours.

Several officers were able to complete courses needed for certifications. The following certifications were issued by POST (Peace Officer Standards and Training):

- Advanced Certification
- Field Training Officer Certification
- LIDAR Certification
- Managerial Certification
- Radar Certification
- Supervision Certification

The department training committee and instructors evaluated the department's critical training tasks and needs which determined our outlined training for 2014. To ensure that there were no conflicts with allocated manpower issues, in-service training was held in the spring and fall. The committee also determined a need to set long-term training goals to ensure completion and quality.

During 2014, the training division also completed the required State of Georgia training on Use of Deadly Force and Firearms Requalification. All officers showed adequate proficiency with the use of all firearms that may be used in the performance of their duties. In-service training was conducted after the new policies were put into place.

All required critical task and annual training was conducted throughout the year and included the following topics:

- Temporary Protective Orders
- Incident Command
- Evidence Collection
- Ethics
- Use of Force
- Felony Stops
- Vehicle Pursuits
- TIME
- Physical Fitness

Civilian personnel were trained on All Hazards, Ethics, Mental Health, CPR/AED recertification, and TPO training. Training was also conducted on Mental Illness, Prisoner Transport, Legal Updates, Sexual Harassment, Career Development and several other topics.





Uniform Patrol Division

Uniform Patrol provides the residents, businesses and visitors of Johns Creek with protection of life and property, 24 hours a day, 7 days a week. It is the responsibility of the Division to maintain peace and order, conduct routine patrol of neighborhoods and businesses, and assist with traffic enforcement.

Uniform Patrol's 44 officers, four of which are K-9 officers, responded to the majority of the department's 76,392 calls for service in 2014.

The Special Operations Unit, which is focused on Traffic and Community Services, is part of Uniform Patrol. Manned by 9 officers and overseen by one lieutenant, the Unit continued to address quality of life issues in 2014 as well as traffic enforcement.

In 2014, the department's due diligence and officer

initiated calls for service resulted in a 35% decrease in burglaries and a 27% decrease in robberies citywide. There was a consistent problem with thefts of personal belongings and identities, many stolen from park visitors' cars. Extra patrol, special investigations, volunteers, bait cars and bike patrols were deployed to help with the problem. There were a total of 15 more entering auto incidents in 2014 as compared to 2013.

Officers conducted 55,893 self-initiated calls in 2014; 63% of all calls for service were directed patrols for businesses and residences. The above statistics reveal the success of our department's proactive and dedicated men and women as well as the success of our volunteer program.



35%	27%
decrease in burglaries	decrease in robberies
55,893	
self-initiated calls	
63%	
of all calls for service were directed patrols for businesses or residences	



Criminal Investigations Division

The Johns Creek Police Department Criminal Investigations Division, under the command of Lieutenant Nick Curry, serves as the formal investigative division.

The division is made up by two branches; the General Investigations Unit (GIU) and the Crime Scene/Property Unit. The investigators assigned to the General Investigations Unit are referred cases from the Uniform Patrol Division, answer citizen complaints, and respond to crime scenes. These investigators conduct interviews, perform lawful searches, obtain arrest warrants and attempt to recreate the circumstances surrounding a crime and proceed with a successful prosecution.

The primary duties of the investigator are to follow up with victims and witnesses, develop suspects, recover property, recover evidence and prepare a case for the court to prosecute.

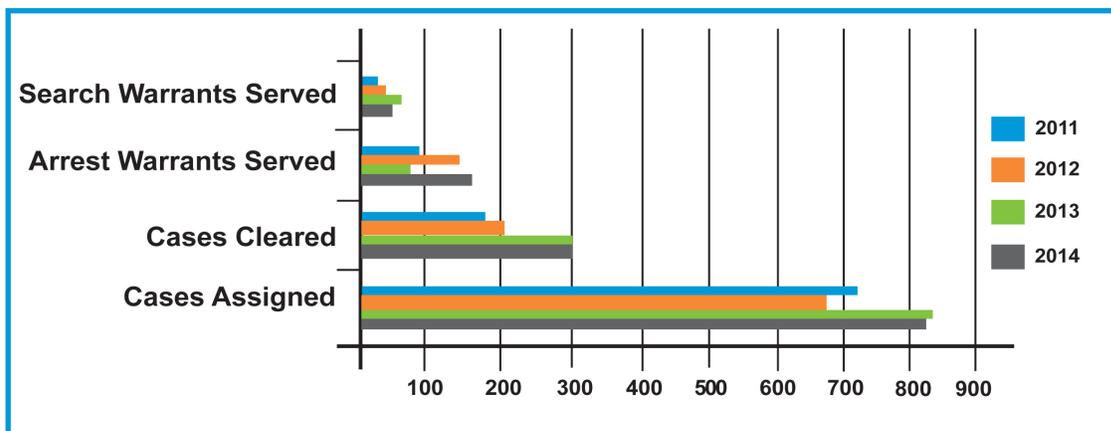
During 2014, there were 805 cases assigned.

- Of the 805 cases that were assigned, 306 of them were cleared by the investigators by arrest, unfounded, administratively, or exceptionally cleared.
- There were 499 cases that were suspended due to lack of evidence.

- The Criminal Investigations Division as a collective group was granted 129 arrest warrants which was an increase of 39% from the 2013.

Of the 805 cases assigned in 2014, there was a mixture of Part I and Part II crimes. The unit exceeded the national clearance rate in most of the categories.

- There were three reported forcible rapes for 2014 and one was cleared.
- The national clearance rate for motor vehicle theft is 12% and JCPD's for 2014 was well above the average at 33% clearance rate.
- The national clearance rate for burglary is 14% and we exceeded the rate with an average of 21% clearance rate.
- The national average for clearance for Larceny/Theft is 17% while the unit was above that at 33%.
- The division was slightly below the national average for robbery clearance rates at 20% as compared to the national average of 29%.
- There were no reported cases of murder or non-negligent homicide for 2014.





Criminal Investigations Division

Continued

Crime Scene Investigation/Property & Evidence

During 2014, the Crime Scene Unit logged 976 items into property and evidence. The unit was called out 59 times to process crime scenes after regular business hours.

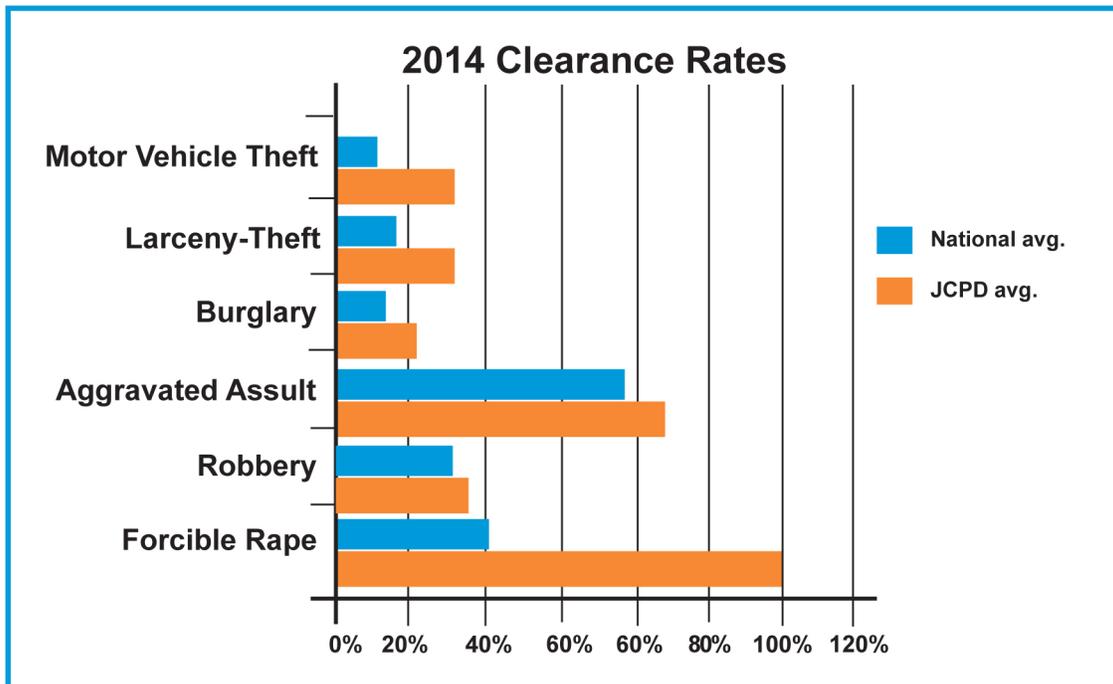
In 2014, the unit completed all required audits and unannounced inspections of the property and evidence room. Also, an inventory of all property and evidence items was completed with a 100% compliance rate with agency policy and legal requirements.

The unit also participated in community service events, including the Citizens Police Academy. Members of the unit attended an 80 hour homicide

investigators course, attended courses held at the GBI and trained jointly with other jurisdictions throughout the year. All crime scene investigators are certified by the International Association of Property and Evidence as Property and Evidence Specialist (CPES).

Intelligence Information

The Criminal Investigations Division has several investigators who are assigned to various intelligence groups. These include the North Metro Atlanta Task Force, Metropol, ACIN (Atlanta Crime Intelligence Network), IAFCI (International Association of Financial Crime Investigators), FBI Check Task Force, and Crime Stoppers.





Administrative Unit

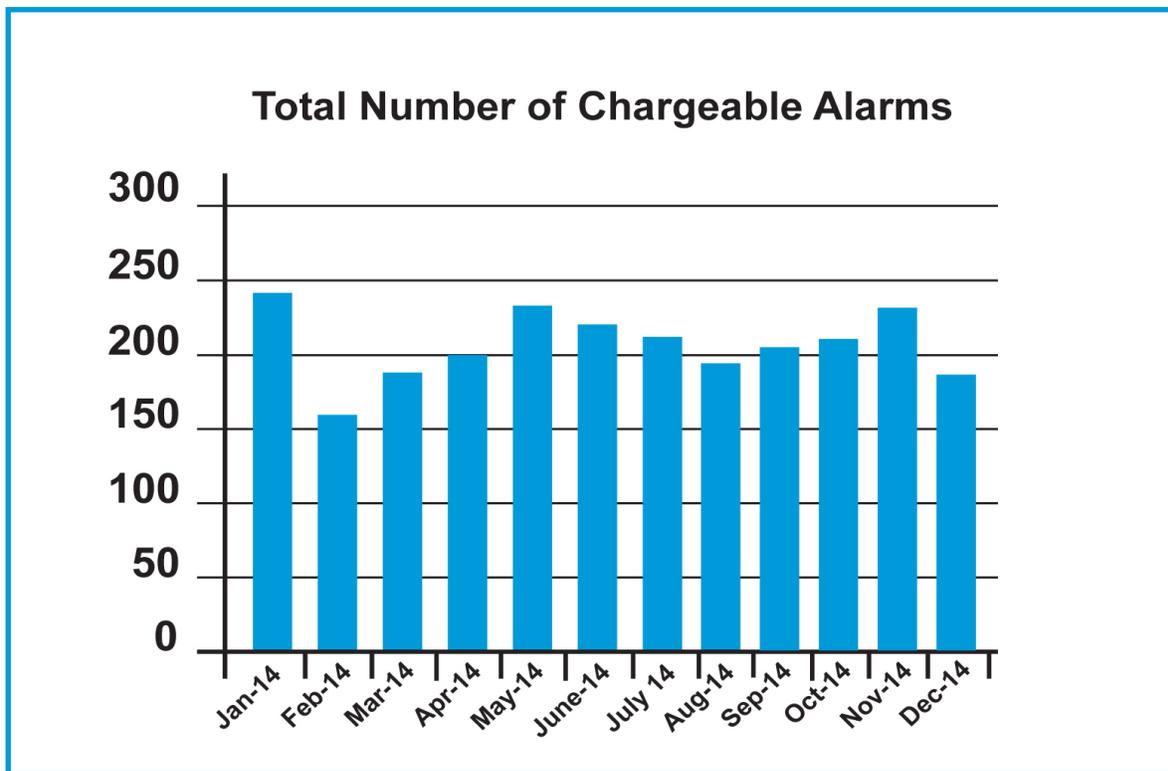
The Administrative Unit is responsible for the oversight of the Training unit, the records and GCIC Unit, Crisis Intervention Team (CIT), the False Alarm Reduction Program, Homeland Security/Emergency Management, and Planning and Research.

False Alarm Reduction Program

The city's False Alarm Reduction Program and ordinance is designed to encourage alarm owners to properly use and maintain their alarm systems,

thereby reducing an inordinate amount of false alarms in the City of Johns Creek.

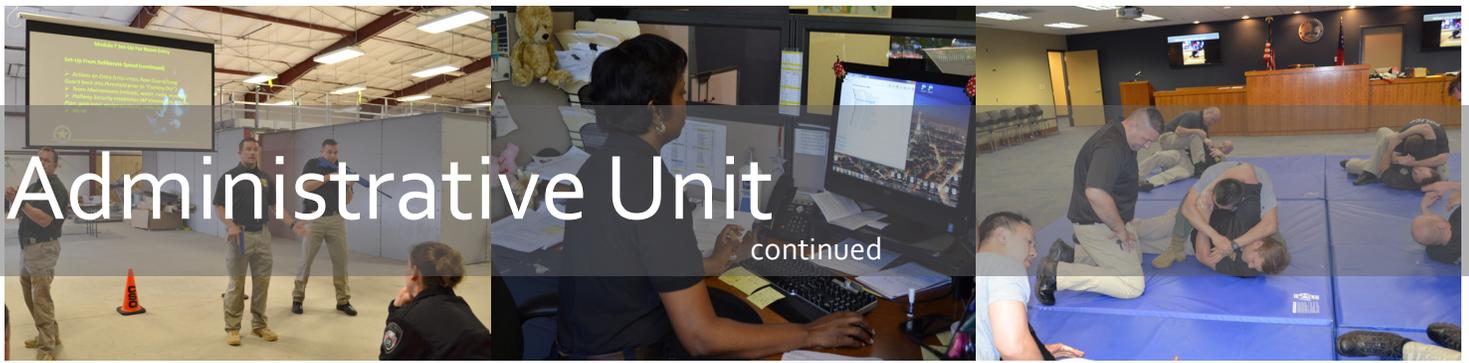
The ordinance requires all residential and business alarm owners to register their systems and keep their registration information updated and current. There were 1,897 total residential and business registrations completed for the year. The total charges in penalties and fines were \$160,950.00.



Homeland Security / Emergency Management

There were no reported Homeland Security incidents during the year with FBI Terrorism Task Force BOLO's and terrorism information which was disseminated to all sworn personnel.

The activation of our Emergency Operations Center occurred on two occasions which was the result of extreme ice and snow within the community. There were many personnel and equipment resources dispatched throughout the city to deal with the crisis. There are several recommendations and possible operational changes pending further research and discussion.



Administrative Unit

continued

Crisis Intervention Team

There were several additional Crisis Intervention Team (CIT) officers assigned in 2014. The development of an CIT database was implemented to better document and track various mental health calls for service.

There were several accomplishments and proactive productivity to include:

- The formation of Johns Creek Mental Health Task Force which includes mental health and law enforcement professionals working together to proactively reduce the mental health issues in our community.
- The assignment of several follow ups have resulted in the forwarding consumers to professional mental health resources for treatment.
- Involvement with the Johns Creek Suicide Prevention Task Force has proactively educated teens and parents on suicide prevention within the area schools.
- Various social media information was posted on suicide prevention.

Records

The Records Unit maintains the agency's flow of information, both internally, by processing all reports, citations, citizen requests, and crime statistics reporting to various state and federal agencies.

In 2014, the JCPD Records Unit consistently responded to the needs and demands of the public, local, state, and federal law enforcement agencies as well as the needs of the officers and city hall personnel.

The unit completed 3,822 open records requests and processed more than 700 police to citizen reports.

Police-to-Citizen reports allows the citizen to file a police report from the comforts of their home for certain crime reports. The unit assisted more than 3,400 customers at their front window and processed more than 1,200 criminal background requests and entered over 7,300 citations.





Special Units

Bike Patrol

The Bicycle Patrol Unit is made up of one lieutenant, one sergeant, two officers of the Community Services Unit, and two auxiliary bicycle officers, who are fully trained and equipped, but have other primary duties. They are utilized for the bicycle patrol during special events and as crime trends show a need.

Patrolling Newtown Park remained a key focus of the Bike Patrol in 2014, with increased public usage of the Park Place active adult center, Dream Dog Park, community garden, and farmer's market.



K-9

In 2014, the K-9 Unit's full-service canines and handlers were deployed 95 times in their crucial support of Uniform Patrol, CID and surrounding law enforcement agencies.

The Unit continued its success in detecting illegal narcotics and helping remove them the streets of Johns Creek. It was also integrally involved in several felony and misdemeanor arrests helping apprehend suspects. The Unit once again participated in numerous public appearances and school sweeps.

In total, the Unit's handlers trained with their canines for more than 586 hours in 2014 under a variety of settings to maintain a high level of proficiency. In 2014, the JCPD K-9 Unit received again its accreditation from The National Narcotic Detector Dog Association (NNDDA).



Special Units

continued

SWAT (Special Weapons & Tactics)

In 2014, North Metro SWAT was activated eight times, six of those for total deployments to either a barricaded person(s) incident or to assist in the serving of a high risk warrant.

The North Metro SWAT unit is equipped with specialized equipment that allows them to respond to:

- Hostage Rescues
- Counter Terrorism Operations
- High Risk Warrant Service
- Barricaded Suspects
- Active Shooter
- Manhunt / Woodland Operations

North Metro SWAT also includes Tactical Medics from the Sandy Springs and Johns Creek Fire Departments as well as a Crisis Negotiations and Logistics teams consisting of officers from all four police departments.



Community Response Team (CRT)

The community response team was created out of a vision to provide an elite team to respond to concerns voiced by the citizens. The community response team combats crime in a non-traditional way and addresses citizen concerns proactively using the intelligence led policing model.

The team is currently staffed with a full time commander, a detective and a patrol officer who rotate into the unit on a temporary basis. The team commander reports directly to the Uniform Patrol Division Major. The team is given the flexibility to use non-traditional law enforcement methods to resolve citizen concerns.

As an example, the team routinely reaches out to family members involved in overdose incidents and other traumatic events. They are also tasked with investigating narcotic and vice crimes/complaints and the team works closely with surrounding agencies to consolidate resources address and resolve problems.

In the short amount of time the team has been in service, they have made several arrests for city ordinance violations, arrested violent and wanted criminals and successfully implemented Operation Saving Grace.

Operation Saving Grace, which resulted in the arrest of 15 suspects for prostitution and pimping, was a multi-jurisdictional operation. The Community Response Team works closely with the agency's criminal intelligence function which reviews all information provided by the citizens through our anonymous tip line at JCPDtipline@JohnsCreekGA.gov.

Special Events



Bullet Proof Vest for Kyra

A six-year-old named Caden Kelly led the charge to raise money for a special friend: a four-year-old (in human years) Johns Creek Police Department K-9, Kyra.

It's a friendship that began in Caden's karate class. "They have to do three community service projects prior to their black belt," said David Bartow, president of Karate USA. "Caden Kelly had this great idea that he wanted to raise money for a K-9 police dog."

But when they reached out to JCPD, they learned a K-9's bulletproof vest requires a four-figure sum. "We were worried if we could raise this amount of money in a short period of time," said Bartow. "But when you involve kids and dogs in a project, it really took off."

Caden and his team raised \$2400, enough for a custom-fitted vest for Caden's new friend.

Special Olympics Georgia/ Public Safety Golf Tournament

Since 2009, the JCPD has organized and participated in Special Olympics Georgia's Law Enforcement Torch Run (LETR), the non-profit's largest annual fundraising event.

In 2014, JCPD volunteers – with generous help from the Johns Creek community – raised more than \$51,000 for Special Olympics Georgia through two annual events: the JCPD Special Olympics Golf Tournament, and the Polar Plunge event in February.

For the fifth consecutive year, the JCPD was the highest LETR fundraiser in the state.

The Johns Creek Public Safety Foundation, a 501(c)3 corporation, provides funding and resources through



a variety of programs and services that directly benefit Johns Creek police officers and firefighters.

Residents, service organizations, homeowner associations, businesses and corporate partners work collectively to raise funds for the Foundation.

Life Lock Lunch & Learn: Business Community / Johns Creek Chamber

In 2014, the Community Service Unit coordinated with LifeLock and the Johns Creek Chamber to provide a lunch and learn for the Johns Creek business community.

Identify theft is the fastest growing crime in the United States. The class was very informative and attendees were learned information to use personally and for their business.



Office of Professional Standards

In 2014, the agency underwent reorganization and a new division, Office of the Chief, was created. This division includes many components of the department to include Office of Professional Standards, Criminal Intelligence, Special Projects, Information Technology, Accreditation, Certification, Quartermaster, Fleet Maintenance, Compliance and Planning and Research.

Office of Professional Standards

The Office of Professional Standards handles all agency complaints, recruitment and hiring for the department.

Recruiting

The Johns Creek Police Department is dedicated to recruiting, selecting, training and retaining the highest quality peace officers and support staff.

The City of Johns Creek is an Equal Opportunity Employer and the JCPD actively recruits any qualified person regardless of race, color, religion, national origin, sex, or age. It is our goal to obtain a departmental work force consisting of the most qualified people who proportionally reflect the makeup of the available work force in the area.

The Department was successful in meeting objectives established in the 2014 recruitment plan: increasing female and minority representation within the department; and increasing applications from groups that were underrepresented in our available workforce.

Biased Based Profiling

A review of statistics revealed no negative pattern or trend of biased based profiling in regards to citations issued during the year. The agency also conducted proactive random video audits of officer traffic stops and contacts with citizens to ensure

compliance with agency directives and procedures. There were two complaints listed as bias based profiling complaints which were thoroughly investigated and found to be exonerated.

Complaints

In 2014, the Internal Affairs Division investigated 19 separate complaints alleging code of conduct violations by JCPD employees.

A thorough investigation was conducted on each complaint and the findings of fact are listed below:

Exonerated	9
Sustained	5
Not-Sustained	4
Unfounded	1

Each citizen is notified in writing by letter, by phone or in person of the results of the investigation and the finding of facts.

Pursuits

There were five police pursuits in 2014, and JCPD officers initiated each of them. Five different officers were involved.

The initial contact with the fleeing vehicles was for various reasons, including traffic violations, fleeing court, burglary in progress, and reckless driving. One of the pursuits involved a driver who was initially driving recklessly and was found to be having a medical emergency. The officer involved was able to stop the vehicle without anyone getting injured and ensured the driver received medical treatment.

All employees receive training on pursuit practices and policies each year.



Office of Professional Standards

continued

Use of Force

There were 1,031 custodial arrests and seventeen (17) responses to aggression incidents which equates to less than 1.6% of all custodial arrests resulted in having to use force.

The incidents varied from demented and/or suicidal persons, disorderly persons, vehicle pursuits, domestic disturbances, drug calls and various in-progress theft and burglary calls. This is a 35% decrease from 2013's 25 reported response to aggression incidents. For the third year in a row,

OC Spray was not utilized in any of the incidents.

A thorough administrative review and analysis is conducted on each force incident. All incidents in 2014 were found to be justified, and within policy and state law.

The agency conducted a comprehensive review on the process and policies used to conduct response to aggression investigations and the entire department received training on use of force options and investigating response to aggression incidents.



Information Technology and Fleet Maintenance

The agency continues to work on several technology advancements and improvements, which include a new radio infrastructure, license plate recognition system and many other technology advances which will benefit the agency's and our community.



The JCPD4me app has been deployed and has been well received by the community.



Accreditation & Awards

International Advanced Accreditation

In 2013, the JCPD received its second Advanced Accreditation from the Commission for the Accreditation of Law Enforcement Agencies (CALEA). This followed its first accreditation in 2010 – just two years after the JCPD was established.

A CALEA accreditation is the benchmark of standards for professional law enforcement agencies worldwide. The standards established by both credentialing associations include clearly outlined professional objective, which the JCPD strived to assure were met in 2013.

The Johns Creek Police Department is one of only 33 municipal law enforcement agencies in Georgia to have a CALEA accreditation. Several members of the agency, to include the Chief of Police, are CALEA Assessors and are tasked with assessing other agencies across the country to determine their compliance with the established CALEA Standards.

The JCPD also received its second initial state accreditation in 2013 from the Georgia Association of Chiefs of Police.

The agency is preparing for their next assessment which will take place in March 2016.

Awards

The Johns Creek Police Department publicly recognizes exceptional service by its employees through quarterly and annual awards and announcements of promotions in local media, in the city's newsletters and on the city website.

"We continue to meet the high standard for professionalism and service in Johns Creek," says Chief Ed Densmore. "Every member of this department is worthy of some type of award and this is a great opportunity to recognize the employees and their exceptional service to our community".

Officers are nominated by peers and chosen by a select committee of officers and command staff. Chief Densmore personally selects the Chiefs Award winners.

2014

- Officer of the Year: Officer Tyler Seymour
- Leadership Award: Sgt. Derrick Wilson
- Lifesaving Award: Officer Jonathan Whitley
- Squad Award: Criminal Investigations Division
- Employee of the Year: Selena Crum, Records Division
- Volunteer of the Year: Mr. Michael Barker
- Fitness Challenge Award: Cpl. Robert Russo
- Chief's Award: Cpl. Jimmy Marshall

Exceptional Duty Award

- Officer Dimitri Caldwell
- Officer Chris Smith
- Officer Kenneth Kennebrew
- Police Cross
- Cpl. Matt Stocks
- Cpl. Kistler

Honorable Service Award

- Sgt. Todd Hood

Johns Creek Police Department

11445 Johns Creek Parkway
Johns Creek, GA 30097

Administrative Hours:
Monday - Friday,
8:30 a.m. to 5:00 p.m.

Emergency and Non-Emergency Call 911

678-474-1600	Police Reports/General Information
678-474-1587	Community Services/COPS
678-474-1600	Open Records Request
678-474-1600	Crime Statistics
678-474-1569	Public Information Officer
678-474-1600	Complaints
678-474-1575	Intelligence Unit
678-474-1575	Commendations
678-474-1551	Chief of Police
678-474-1576	Criminal Investigations

Ever Vigilant